

TACTIC ANNUAL WORK PLAN – 2021-2022

TACTIC - APPENDIX B

SERVICE NAME: TACTIC - Teenage Advice and Teenage Information Centre						
CORE SERVICE						
	PROJECT	AIMS	OBJECTIVES	HOW SUCCESS WILL BE MEASURED	TIMETABLE FOR DELIVERY	UPDATES
1	After school drop-in facility	To provide a safe environment for young people to come after school and socialise with their peers, whilst having youth worker support available.	To offer 5 after school drop-in sessions at TACTIC	<ul style="list-style-type: none"> • Daily / weekly attendance figures. • Feedback from young people – annual service user survey. 	Weekdays 3:30 pm – 6pm. Ongoing	Sessions reduced to 3 per week due to Covid restrictions. Ongoing
2	Mentoring	To enable and empower young people to develop their own skills and strategies to deal with issues affecting them and make positive choices.	To offer one-to-one mentoring support to young people aged 12 – 19 years with a qualified Youth Worker	<ul style="list-style-type: none"> • Attendance • Feedback from Young person • Feedback from Parent / school • use of Youth Web monitoring/ recording 	40 Per year. Ongoing	Ongoing Currently 24 open case and 14 on waiting list
3	'Talk It out' project	To have Youth workers by the telephones at specific time each week to offer weekly 'Call us' sessions for young people to have chat with a youth worker in confidence.	To allow additional support for young people during COVID-19 restrictions ensuring they have access to support.	<ul style="list-style-type: none"> • Phone Calls • Feedback from staff • Feedback from young people 	Commencing 9 th Feb 2021	Completed

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		Sessions every Thursday 2pm – 4pm				
4	Sexual Health	To deter young people from risky taking behaviour. Relationship support. Referrals to specialist agencies where necessary	To offer information on sexual health matters. Deliver the condom card scheme, pregnancy testing and Chlamydia screening (trained/qualified staff only)	<ul style="list-style-type: none"> Data collected locally and nationally. Young person's feedback 	Ongoing	Ongoing
	Sexual Health and relationships weekly Sessions	To offer weekly facility for young people to book appointment and receive necessary support – every Wednesday 2pm – 4pm	To allow young people to maintain ongoing support during Covid-19 restrictions.	<ul style="list-style-type: none"> Attendance Young Persons feedback 	Commencing Wednesday Feb 3 rd 2pm- 4pm. Ongoing weekly.	Moved to daily support now that the centre is back open
5	Red Box Project	TACTIC has signed up to the Red Box Project which is a community-based, charity, which aims to support young people throughout their periods by providing red boxes filled with free period products to local schools and clubs	To ensure young people have access to free period products. To address Period Poverty	<ul style="list-style-type: none"> Uptake Number of products distributed. Young Person's feedback 	Ongoing	Ongoing
6	Youth Forum	To encourage and support the involvement	For young people to be the voice of the wider	<ul style="list-style-type: none"> Attendance at meetings 		5 New young people recruited

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		<p>of young people who want to make a difference both within the TACTIC centre and in their local community.</p> <p>To recruit new volunteer young people to join forum when possible, using the schools as a contact point.</p>	<p>community whilst developing new skills and confidence</p> <p>To allow other young people to contribute their ideas to the wider community and get involved in volunteering.</p>	<ul style="list-style-type: none"> • Project Delivery • Youth progress • Social progress <p>Uptake of new volunteers</p>	<p>Commence asap – ongoing.</p>	<p>for the activity - rebranded to 'We Are Youth'</p> <p>Ongoing fortnightly meetings</p>
7	Hire of Building	<p>To maximise use of TACTIC building</p> <p>To increase usage and income for council assets.</p>	<p>Space provided for community groups / agencies and businesses to use as venue for meetings, gatherings, small community events etc.</p> <p>To explore interest and use of venue by small businesses as a place to network and access amenities, e.g., meeting room.</p>	<ul style="list-style-type: none"> • Hours of building use outside of core delivery • Businesses uptake • Hirers feedback 	<p>To reinstate this provision as soon as possible and health and safety measures allow.</p>	<p>Now taking bookings for hire since Covid.</p> <p>Venue hirers now booking again, e.g. NOAH booked for 2 days per week from November</p>
8	Holiday Projects	<p>To provide holiday activities for young people aged 12 - 19</p>	<p>Young people able to take part in affordable activities during</p>	<ul style="list-style-type: none"> • Attendance • Young Person Feedback 	<p>To reinstate this provision asap with additional more substantial</p>	<p>Low key this summer due to Covid, however, outreach and Park</p>

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			holidays and maintain social networks.		activities due to funding from previous year carried forward.	activities took place
9	Promotion and public communication	Maintain web site and social media communications	Centre to provide remote access to services and support networks.	<ul style="list-style-type: none"> Recorded 'Likes', 'Shares', 'Reach' and 'Followers' of posts - on Facebook/Twitter Young person feedback Community feedback 	Ongoing	Ongoing
10	Environmental ambitions	Deliver the Council's Environmental Ambitions.	<p>Raise environmental awareness, understanding and knowledge among young people.</p> <p>Support the personal development of young people through practical environmental projects and activities.</p> <p>Deliver activities as per TACTIC Environmental Project Plan</p>	<ul style="list-style-type: none"> Young person Feedback Community Feedback Participation in projects Delivery of TACTIC environmental project plan activities. 	<p>To continue to reinforce measures with young people once restrictions are lifted.</p> <p>Recycling ongoing.</p>	<p>Ongoing</p> <p>COMPLETED- LED lighting</p>
11	School Liaison	Develop working liaison with schools and provide support for young people in the school environment.	Attend regular assemblies at local middle and upper school	<ul style="list-style-type: none"> Uptake from schools Young person feedback School feedback 	To continue to offer support to schools during restrictions and	Ongoing - throughout COVID with mentoring and workshops to

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		<p>Maximise TACTIC resources and generate income.</p> <p>Promote services for young people</p>	<p>Deliver Schools, Offer workshops in line with PHSE (Physical Health and Social Education) curriculum to local middle and upper schools in LLTC.</p> <p>Plan and deliver themed workshops to support young people's personal and social development.</p>	<ul style="list-style-type: none"> • Annual budget income targets 	<p>support young people.</p>	<p>continue in Sept '21</p>
12	Playschemes	<p>To offer Easter and Summer activities for 8–11year olds</p>	<p>To provide affordable activities in local community for younger age children</p> <p>Positive introduction to TACTIC for future attendance</p>	<ul style="list-style-type: none"> • Attendance • Feedback from young people • Feedback from parents / carers 	<p>To reinstate the sessions during Easter and Summer as soon as possible providing activities for 8–11-year-olds</p>	<p>Full schemes not delivered due to Covid-19. To recommence in 2022.</p>
13	Community Forum	<p>To ascertain intelligence gathering for ongoing Youth Survey.</p>	<p>Provide a set of 5 core questions for young people to express their views and for staff to feedback findings to wider forum.</p>	<ul style="list-style-type: none"> • Issues raised. • Ongoing themes <p>Participation in survey</p>	<p>Ongoing Planning stages</p>	<p>Ongoing</p>

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		Additional work planned to extend this initiative to a wider audience	To ascertain wider collaborative feedback to determine future goals			
14	GDPR Ref: 87/P&F Risk registers and Action plan 20/01/20	Maintain GDPR protocols	Review data management practices to ensure all aspects of GDPR are being instigated and adhered to	<ul style="list-style-type: none"> Findings from review reported to Policy and Finance Committee 	Ongoing	Ongoing
SATELLITE AND PROJECT WORK						
15	TANG- Teenage Additional Needs Group	To encourage young people to socialise with other young people with similar issues.	To offer weekly Youth Club for young people with additional needs at Mentmore Pavilion.	<ul style="list-style-type: none"> Attendance Young person feedback Parent / Carer feedback 	Ongoing during restrictions with measures in place. weekly (term time)	Continued throughout COVID. Ongoing
16	Positive activities / Basketball	To provide alternative activities for young people with the view to support reduction in Anti-Social Behaviour. To provide young people with activities in support of their wellbeing.	To provide weekly activity for young people with qualified coach To encourage healthy living	<ul style="list-style-type: none"> Attendance Young Person Feedback Community feedback 	On hold until restrictions eased.	On hold to be reviewed in new year (subject to staffing)

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		Provide affordable access to personal development activities.				
17	Positive activities / Box Release	<p>To provide additional complimentary activity for young people to further tackle Anti-Social Behaviour</p> <p>To provide young people with activities in support of their wellbeing.</p> <p>Provide affordable access to personal development activities.</p>	<p>To allow for young people to channel frustrations in safe environment</p> <p>To encourage healthy living</p>	<ul style="list-style-type: none"> • Attendance • Young person feedback • Community feedback 	On hold until restrictions are eased.	On hold to be reviewed in new year (subject to staffing)
18	Satellite Venues	<p>To utilise local venues for satellite working e.g., Vandyke Centre</p> <p>Ref: LLTC 5-Year Plan</p>	<p>Review current services for young people within the parish and increase locality provision where possible.</p> <p>Utilise local intelligence from other agencies/ services to target areas needing intervention, e.g., ASB / Police information</p>	<ul style="list-style-type: none"> • Feedback from community • Feedback from young people • Feedback from local agencies/ services 	On hold until restrictions are eased	On hold to be reviewed in new year (subject to staffing)
19	Outreach Work	To offer outreach facility during the summer months	To reach young people at their point of contact	<ul style="list-style-type: none"> • General feedback from staff team 	On hold due to Covid - 19	Ongoing as and when required.

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		when numbers at TACTIC are traditionally lower.	To promote activities and encourage participation To identify gaps in provision	<ul style="list-style-type: none"> • Young person feedback • Survey results 		Continued throughout summer 21
20	Garden Refurbishment	Improve/ enhance the TACTIC facility to extend use of outdoor area. Project to act as a motivator for young people to get involved in therapeutic environmental issues	Provide a pleasant area for young people and hirers to relax and enjoy the fresh air. Young people to gain new skills and confidence. By helping plan and deliver the project.	<ul style="list-style-type: none"> • Outdoor area enhanced • Feedback from young people • Feedback from Hirers • Evidence of Young people's learning 	To reintroduce this project when restrictions are eased.	COMPLETED
21	Youth counselling / CHUMS	To offer local service to young people in conjunction with external agencies To seek further funding for 2020-2021	Increase emotional resilience and wellbeing Provide therapeutic safe space for young people to share feelings, experiences and emotions Equip young people with strategies to	<ul style="list-style-type: none"> • Young person feedback • Agency feedback • Parental / carer / school feedback • Attendance 	To revisit this project once restrictions are eased.	Did not take place during Covid-19 restrictions- currently being reviewed for remainder of 2021/22

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			support anxiety and depression			
22	Staff Careers Training	To upskill staff to undertake necessary training to allow them to deliver workshops.	To ensure staff have up to date knowledge to support young people in their journey.	<ul style="list-style-type: none"> • Staff courses successfully completed. 	July - September 2021	On hold due to staffing vacancies
23	Delivery of Careers Workshops	<p>To offer additional support to young people by providing information, support, and guidance to help you make decisions on learning, training and work.</p> <p>To offer this support as a weekly drop-in at TACTIC.</p> <p>TO extend this to providing lunchtime workshops within upper schools</p>	To provide young people with the skills and knowledge they need to make important decisions throughout life.	<ul style="list-style-type: none"> • School uptake • Young person's feedback 	September 2021	On hold due to staffing vacancies