

TACTIC ANNUAL WORK PLAN – 2020-2021 REVIEW

TACTIC UPDATE - APPENDIX A

SERVICE NAME: TACTIC - Teenage Advice and Teenage Information Centre						
CORE SERVICE						
	PROJECT	AIMS	OBJECTIVES	HOW SUCCESS WILL BE MEASURED	TIMETABLE FOR DELIVERY	UPDATES
1	After school drop-in facility	To provide a safe environment for young people to come after school and socialise with their peers, whilst having youth worker support available.	To offer 5 after school drop-in sessions at TACTIC	<ul style="list-style-type: none"> Daily / weekly attendance figures. Feedback from young people – annual service user survey. 	Weekdays 3pm – 6pm. Ongoing	Due to Covid-19 drop-in sessions were stopped – and only for a short period in September re-opened with limited numbers of 8 per session. These closed in December due to 2 nd lockdown – Pending at present.
2	Mentoring	To enable and empower young people to develop their own skills and strategies to deal with issues affecting them and make positive choices.	To offer one-to-one mentoring support to young people aged 12 – 19 years with a qualified Youth Worker	<ul style="list-style-type: none"> Attendance Feedback from Young person Feedback from Parent / school use of Youth Web monitoring/ recording 	40 Per year. Ongoing	Between April – July no cases received due to lockdown. 10 existing cases continued virtually. From Jul 2020 to Jan 2021 an additional 30 1-1 mentoring cases

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						received with 19 still ongoing and a further 6 on waiting list.
3	Sexual Health	To deter young people from risky taking behaviour. Relationship support. Referrals to specialist agencies where necessary	To offer information on sexual health matters. Deliver the condom card scheme, pregnancy testing and Chlamydia screening (trained/qualified staff only)	<ul style="list-style-type: none"> • Data collected locally and nationally. • Young person's feedback 	Ongoing	Due to Covid-19 sessions ceased and a new service of support using appointment only requests commence in Feb 21
4	Youth Forum	To encourage and support the involvement of young people who want to make a difference both within the TACTIC centre and in their local community	For young people to be the voice of the wider community whilst developing new skills and confidence	<ul style="list-style-type: none"> • Attendance at meetings • Project Delivery • Youth progress • Social progress 	Ongoing (fortnightly meetings)	Virtual work continued with the group engaging in Youth Awards, and National Youth work week social media display.
5	Hire of Building	To maximise use of TACTIC building To increase usage and income for council assets.	Space provided for community groups / agencies and businesses to use as venue for meetings, gatherings, small community events etc.	<ul style="list-style-type: none"> • Hours of building use outside of core delivery • Businesses uptake • Hirers feedback 	Ongoing since 2017	Unable to continue due to Covid-19.

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			To explore interest and use of venue by small businesses as a place to network and access amenities, e.g. meeting room.			
6	Holiday Projects	To provide holiday activities for young people aged 12 - 19	Young people able to take part in affordable activities during holidays and maintain social networks.	<ul style="list-style-type: none"> • Attendance • Young Person Feedback 	Ongoing / Half terms and summer	Unable to proceed due to COVID-19 19.
7	'Youth Web' recording Paperwork	To design and implement new recording system for young people journeys	TACTIC to implement new review system and use with young people's one to one sessions	<ul style="list-style-type: none"> • Feedback from Staff • Feedback from Young People Recording outcome evidence	April 2020 onwards	Initiative implemented and ongoing with 1-1 working. Records being held and data collated.
8	Promotion and public communication	Maintain web site and social media communications	Centre to provide remote access to services and support networks.	<ul style="list-style-type: none"> • Recorded 'Likes', 'Shares', 'Reach' and 'Followers' of posts - on Facebook/Twitter • Young person feedback • Community feedback 	Ongoing	This has all taken place with communication via social media due to current situation with posts on Facebook, Instagram and website
9	Environmental ambitions	Deliver the Council's Environmental Ambitions.	Raise environmental awareness, understanding and	<ul style="list-style-type: none"> • Young person Feedback • Community Feedback 	Ongoing	Limited work in this area due to Covid-19, however

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			<p>knowledge among young people.</p> <p>Support the personal development of young people through practical environmental projects and activities.</p> <p>Deliver activities as per TACTIC Environmental Project Plan</p>	<ul style="list-style-type: none"> • Participation in projects • Delivery of TACTIC environmental project plan 		<p>usual recycling has continued as normal.</p>
10	School Liaison	<p>Develop working liaison with schools and provide support for young people in the school environment.</p> <p>Maximise TACTIC resources and generate income.</p> <p>Promote services for young people</p>	<p>Attend regular assemblies at local middle and upper school</p> <p>Deliver Schools, Offer workshops in line with PHSE (Physical Health and Social Education) curriculum to local middle and upper schools in LLTC.</p> <p>Plan and deliver themed workshops to</p>	<ul style="list-style-type: none"> • Uptake from schools • Young person feedback • School feedback • Income generated 	Ongoing	<p>A total of 18 booked sessions of delivery workshops within schools were cancelled between April and September due to Covid-19.</p> <p>In September 2020 delivery recommenced within both Cedars and Vandyke upper schools delivering to small groups in socially distant</p>

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			support young people's personal and social development.			way. Subjects – Protective behaviour and Anxiety.
11	Playschemes	To offer Easter and Summer activities for 8 – 11-year olds	To provide affordable activities in local community for younger age children		To offer Easter and Summer activities for 8 – 11-year olds	Cancelled for both Easter and summer due to Covid-19
12	Community Forum	To ascertain intelligence gathering for ongoing Youth Survey.	Provide a set of 5 core questions for young people to express their views and for staff to feedback findings to wider forum.	<ul style="list-style-type: none"> • Issues raised • Ongoing themes Participation in survey	In progress	Survey carried out; limited responses therefore wider survey being initiated to take place in collaboration with LL Partnership Committee/Community Forum.
13	GDPR Ref: 87/P&F Risk register and Action plan 20/01/20	Maintain GDPR protocols	Review data management practices to ensure all aspects of GDPR are being instigated and adhered to	<ul style="list-style-type: none"> • Findings from review reported to Policy and Finance Committee 	July 2020	Ongoing

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SATELLITE AND PROJECT WORK						
14	TANG- Teenage Additional Needs Group	To encourage young people to socialise with other young people with similar issues.	To offer weekly Youth Club for young people with additional needs at Mentmore Pavilion.	<ul style="list-style-type: none"> • Attendance • Young person feedback • Parent / Carer feedback 	Ongoing weekly (term time)	Sessions closed initially during first Lockdown with activity packs being distance dropped to homes for young people. Re-opened in September 20 with social distancing requirements in place.
15	Positive activities / Basketball	<p>To provide alternative activities for young people with the view to support reduction in Anti-Social Behaviour.</p> <p>To provide young people with activities in support of their wellbeing.</p> <p>Provide affordable access to personal development activities.</p>	<p>To provide weekly activity for young people with qualified coach</p> <p>To encourage healthy living</p>	<ul style="list-style-type: none"> • Attendance • Young Person Feedback • Community feedback 	Ongoing weekly	Re-opened in September 2020, however due to additional lockdown measures in place is now pending

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16	Positive activities / Box Release	<p>To provide additional complimentary activity for young people to further tackle Anti-Social Behaviour</p> <p>To provide young people with activities in support of their wellbeing.</p> <p>Provide affordable access to personal development activities.</p>	<p>To allow for young people to channel frustrations in safe environment</p> <p>To encourage healthy living</p>	<ul style="list-style-type: none"> • Attendance • Young person feedback • Community feedback 	Commencing in April 2020	Projects on hold until restrictions are lifted for group activities.
17	Satellite Venues	<p>To utilise local venues for satellite working e.g. Vandyke Centre</p> <p>Ref: LLTC 5-Year Plan</p>	<p>Review current services for young people within the parish and increase locality provision where possible.</p> <p>Utilise local intelligence from other agencies/ services to target areas needing intervention, e.g. ASB / Police information</p>	<ul style="list-style-type: none"> • Feedback from community • Feedback from young people • Feedback from local agencies/ services 	Ongoing	TANG project continuing with special measures, other ideas on hold.
18	Outreach Work	To offer outreach facility during the summer months when numbers at TACTIC are traditionally lower.	To reach young people at their point of contact	<ul style="list-style-type: none"> • General feedback from staff team • Young person feedback • Survey results 	To commence in May / June 2020	Commenced in September 2010 and ran through to October 2020.

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			<p>To promote activities and encourage participation</p> <p>To identify gaps in provision</p>			<p>Total of 18 YP were identified and spoken to re general wellbeing and ideas from survey questions taken.</p>
19	Garden Refurbishment	<p>Improve/ enhance the TACTIC facility to extend use of outdoor area.</p> <p>Project to act as a motivator for young people to get involved in therapeutic environmental issues</p>	<p>Provide a pleasant area for young people and hirers to relax and enjoy the fresh air.</p> <p>Young people to gain new skills and confidence. By helping plan and deliver the project.</p>	<ul style="list-style-type: none"> • Outdoor area enhanced • Feedback from young people • Feedback from Hirers • Evidence of Young people’s learning 	Ongoing (Planning stages)	Cancelled due to COVID-19
20	VE Project (Victory in Europe)	To commemorate 75 years since Victory in Europe and surrender of World War 11 and peace in Europe	<p>To allow for young people to learn more about VE day and the history behind it.</p> <p>Young people to design and paint 2 celebration boards for display within the community on May 8th</p>	<ul style="list-style-type: none"> • Community feedback • Publicity 	Commencing 23 rd April 20220	With support from Youth Forum and edited online version of this took place via social media, website and About Town

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NON-CORE SERVICES						
21	Youth counselling / CHUMS	To offer local service to young people in conjunction with external agencies To seek further funding for 2020-2021	Increase emotional resilience and wellbeing Provide therapeutic safe space for young people to share feelings, experiences and emotions Equip young people with strategies to support anxiety and depression	<ul style="list-style-type: none"> • Young person feedback • Agency feedback • Parental / carer / school feedback • Attendance 	Ongoing – funding until end of March 2020	On hold due to Covid-19.
22	NEET Club (Not in Employment, Education or Training)	To offer fortnightly 1-1 sessions for young people who are not in education, employment or training (NEET) with external service provider- Central Bedfordshire Council Youth Support Services.	To increase opportunities of gaining employment, apprenticeship etc. To offer CV support	<ul style="list-style-type: none"> • Appointments • Agency Feedback • Employment or training places secured. 	Ongoing - Fortnightly sessions	Sessions closed due to Central Beds retracting funding for this work.