

TACTIC ANNUAL WORK PLAN – 2020-2021

5 YEAR PLAN: VIBRANCY AND VITALITY OF TOWN AND TOWN CENTRE

No. 26 To consider ways to support the increase in leisure and personal development opportunities for youth, incorporating ongoing feedback from young people and considering suitability of delivery locations for youth work.

CORE SERVICE

**PROJECT
AIMS
OBJECTIVES
HOW SUCCESS WILL BE MEASURED
TIMETABLE FOR DELIVERY
UPDATES**

1	After school drop-in facility	To provide a safe environment for young people to come after school and socialise with their peers, whilst having youth worker support available.	To offer 5 after school drop-in sessions at TACTIC	<ul style="list-style-type: none"> • Daily / weekly attendance figures. • Feedback from young people – annual service user survey. 	Weekdays 3pm – 6pm. Ongoing	
2	Mentoring	To enable and empower young people to develop their own skills and strategies to deal with issues affecting them and make positive choices.	To offer one-to-one mentoring support to young people aged 12 – 19 years with a qualified Youth Worker	<ul style="list-style-type: none"> • Attendance • Feedback from Young person • Feedback from Parent / school • use of Youth Web monitoring/ recording 	Up to 240 contacts per year (average 6x sessions per person) Ongoing	
3	Sexual Health	Deter young people from risky taking behaviour.	To offer information on sexual health matters.	<ul style="list-style-type: none"> • Data collected locally and nationally. • Young person’s feedback 	Ongoing	

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		Relationship support. Referrals too specialist agencies where necessary	Deliver the condom card scheme, pregnancy testing and Chlamydia screening (trained/qualified staff only)			
4	Youth Forum	<p>To encourage and support the involvement of young people who want to make a difference both within the TACTIC centre and in their local community</p> <p>To raise awareness of Mental Health Issues affecting young people</p>	<p>For young people to be the voice of the wider community whilst developing new skills and confidence</p> <p>Young people to work alongside Central Bedfordshire Youth Forum to deliver 'Puzzled Minds' project to peers within Youth Provisions and schools</p>	<ul style="list-style-type: none"> • Attendance at meetings • Project Delivery • Youth progress • Social progress 	Ongoing (fortnightly meetings)	
5	Hire of Building	<p>To maximise use of TACTIC building</p> <p>To increase usage and income for council assets.</p>	Space provided for community groups / agencies and businesses to use as venue for meetings, gatherings, small community events etc.	<ul style="list-style-type: none"> • Hours of building use outside of core delivery • Businesses uptake • Hirers feedback • Annual budget income targets achieved 	Ongoing since 2017	

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			To explore interest and use of venue by small businesses as a place to network and access amenities, e.g. meeting room.			
6	Holiday Projects	To provide holiday activities for young people aged 12 - 19	Young people able to take part in affordable activities during holidays and maintain social networks.	<ul style="list-style-type: none"> • Attendance • Young Person Feedback 	Ongoing / Half terms and summer	
7	Youth Web - impact/outcomes recording system	To design and implement new recording system for young people journeys	TACTIC to implement new review system and use with young people's one to one sessions	<ul style="list-style-type: none"> • Feedback from Staff • Feedback from Young People • Recording outcome evidence 	April 2020 onwards	
8	Promotion and public communication	Maintain web site and social media communications	Centre to provide remote access to services and support networks.	<ul style="list-style-type: none"> • Recorded 'Likes', 'Shares', 'Reach' and 'Followers' of posts - on Facebook/Twitter • Young person feedback • Community feedback 	Ongoing	
9	Environmental ambitions	Deliver the Council's Environmental Ambitions.	Raise environmental awareness, understanding and knowledge among young people.	<ul style="list-style-type: none"> • Young person Feedback • Community Feedback • Participation in projects 	Ongoing	

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			<p>Support the personal development of young people through practical environmental projects and activities.</p> <p>Deliver activities as per TACTIC Environmental Project Plan</p>			
10	School Liaison	<p>Develop working liaison with schools and provide support for young people in the school environment.</p> <p>Maximise TACTIC resources and generate income.</p> <p>Promote services for young people</p>	<p>Attend regular assemblies at local middle and upper school</p> <p>Deliver Schools, Offer workshops in line with PHSE (Physical Health and Social Education) curriculum to local middle and upper schools in LLTC.</p> <p>Plan and deliver themed workshops to support young people's personal and social development.</p>	<ul style="list-style-type: none"> • Uptake from schools • Young person feedback • School feedback • Annual budget income targets achieved. • Evaluation of schools offer achieves user satisfaction levels 80%-90% . 	Ongoing	

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11	Playschemes	Easter and Summer positive activities for 8 – 11-year olds. Introduce younger age rang to TACTIC and facilitate their future access of TACTIC services.	Provide affordable activities in local community for younger age children.	<ul style="list-style-type: none"> • Annual budget income targets achieved • Evaluation achieves user satisfaction levels 80%-90% . 	To offer Easter and Summer activities for 8 – 11-year olds	
12	LLTC Ambition No. 26. ... <i>“ongoing feedback from young people”</i>	Put in place ongoing intelligence gathering to inform Council investment young people.	Provide a set of 5 core questions to ask young people on an ongoing/ regular basis. Young people to express their views. and for staff to feedback findings to wider forum.	<ul style="list-style-type: none"> • A log of raised issues • Ongoing themes • Ongoing participation in survey 	In progress	
13	GDPR Ref: 87/P&F Risk register and Action plan 20/01/20	Maintain GDPR protocols	Review data management practices to ensure all aspects of GDPR are being instigated and adhered to.	<ul style="list-style-type: none"> • Findings from review reported to Policy and Finance Committee 	July 2020	
SATELLITE AND PROJECT WORK						
14	TANG- Teenage Additional Needs Group	To encourage young people to socialise with other young	To offer weekly Youth Club for young people	<ul style="list-style-type: none"> • Attendance • Young person feedback • Parent / Carer feedback 	Ongoing weekly (term time)	

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		people with similar issues.	with additional needs at Mentmore Pavilion.			
15	Positive activities / Basketball (Funded by Earmarked reserves)	To provide alternative activities for young people with the view to support reduction in Anti-Social Behaviour. To provide young people with activities in support of their wellbeing. Provide affordable access to personal development activities.	To provide weekly activity for young people with qualified coach To encourage healthy living	<ul style="list-style-type: none"> • Attendance • Young Person Feedback • Community feedback 	Ongoing weekly	
16	Positive activities / Box Release (Funded by Operation Dodford)	To provide additional complimentary activity for young people to further tackle Anti-Social Behaviour To provide young people with activities in support of their wellbeing.	To allow for young people to channel frustrations in safe environment To encourage healthy living	<ul style="list-style-type: none"> • Attendance • Young person feedback • Community feedback 	Commencing in April 2020	

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		Provide affordable access to personal development activities.				
17	Satellite Venues	To utilise local venues for satellite working e.g. Vandyke Centre Ref: LLTC 5-Year Plan	Review current services for young people within the parish and increase locality provision where possible. Utilise local intelligence from other agencies/ services to target areas needing intervention, e.g. ASB / Police information	<ul style="list-style-type: none"> • Feedback from community • Feedback from young people • Feedback from local agencies/ services 	Ongoing	
18	Outreach Work	To offer outreach facility during the summer months when numbers at TACTIC are traditionally lower.	To reach young people at their point of contact To promote activities and encourage participation To identify gaps in provision	<ul style="list-style-type: none"> • General feedback from staff team • Young person feedback • Survey results 	To commence in May / June 2020	
19	Garden Refurbishment	Improve/ enhance the TACTIC facility to	Provide a pleasant area for young people and	<ul style="list-style-type: none"> • Outdoor area enhanced • Feedback from young people 	Ongoing (Planning stages)	

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		<p>extend use of outdoor area.</p> <p>Project to act as a motivator for young people to get involved in therapeutic environmental issues</p>	<p>hirers to relax and enjoy the fresh air.</p> <p>Young people to gain new skills and confidence. By helping plan and deliver the project.</p>	<ul style="list-style-type: none"> • Feedback from Hirers • Evidence of Young people's learning 	<p>Aiming for completion by end Sept 2020</p>	
20	<p>Community Forum</p> <p>(Partnership Committee)</p>	<p>To assist the Forum, archive their consultation with young people.</p>	<p>To secure intelligence from young people about services and facilities to inform the Partnership Committee plan investment.</p>	<ul style="list-style-type: none"> • Advisory support to Forum in planning the consultation. • Involvement in consultation events. 	<p>Timescales not known – Community Forum to advise. TACTIC to state what is possible in terms of support, due to existing work plan.</p>	
21	<p>VE Project (Victory in Europe)</p> <p>(Funded by Grounds and Environmental services)</p>	<p>To commemorate 75 years since Victory in Europe and surrender of World War 11 and peace in Europe</p>	<p>To allow for young people to learn more about VE day and the history behind it.</p> <p>Young people to design and paint 2 celebration boards for display</p>	<ul style="list-style-type: none"> • Community feedback (newspapers, social media comments, etc.) • Young people's feedback. 	<p>Commencing 23rd April 20220</p>	

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			within the community on May 8 th			
	Knife Crime Project (Funded by Home Office)	To support St. Giles Trust with delivery of assemblies an group work in LLTC middle and upper schools	TACTIC to deliver 4 workshops to small group of 10 students handpicked by school who are at risk of crime	<ul style="list-style-type: none"> • Young person feedback • School feedback • Feedback from local agencies/ services • 	Concludes end June 2020	
NON-CORE SERVICES						
22	Youth counselling / CHUMS <i>(Funded with Earmarked Reserves – TBC)</i>	To offer local service to young people in conjunction with external agencies To seek further funding for 2020-2021	<p>Increase emotional resilience and wellbeing</p> <p>Provide therapeutic safe space for young people to share feelings, experiences and emotions</p> <p>Equip young people with strategies to support anxiety and depression</p>	<ul style="list-style-type: none"> • Young person feedback • Agency feedback • Parental / carer / school feedback • Attendance 	Ongoing – funding until end of March 2020	
23	NEET Club (Not in Employment,	To offer fortnightly 1-1 sessions for young people who are not in education,	To increase opportunities of gaining employment, apprenticeship etc.	<ul style="list-style-type: none"> • Appointments • Agency Feedback • Employment or training places secured. 	Ongoing - Fortnightly sessions	

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	Education or Training)	employment or training (NEET) with external service provider- Central Bedfordshire Council Youth Support Services.	To offer CV support			
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