



EAP Management Information

Leighton-Linslade Town Council

Product:	Traditional EAP Plus		
Product start date:	01/04/2015	Report start date:	01/10/2015
Year start date:	01/04/2015	Report end date:	31/12/2015
*Usage for the year to date:	4%	*Usage for reporting period:	0%
Number of employees:	38	<i>*(Inclusive of online health portal hits and number of calls)</i>	

Please find the enclosed management information for your Employee Assistance Programme, these statistics demonstrate usage of the scheme for the above reporting period.

These statistics are particularly valuable as EAPs often face the common misconception that the services are only accessed by those individuals suffering from stress or going through an emotional crisis. The Health Assured EAP however supports individuals who require emotional support while offering extensive practical support such as debt counselling, tax and legal information.

Regular promotion and communication in regards to the EAP is proven to raise awareness of this pro-active employee benefit which in turn has a positive impact on utilisation.

At Health Assured we are committed to supporting our customers by ensuring both employees and employers gain maximum value from the service. Throughout the year some areas of the service could be revisited to encourage engagement amongst staff and following support is available:

Promotional materials

- We can provide literature such as additional posters, leaflets and HR manager tear off pads.
- For new joiners, we can resend the announcement email and additional employee leaflets for use with company induction packs.
- We can provide our posters and leaflets in PDF format which can be used for internal communications to staff

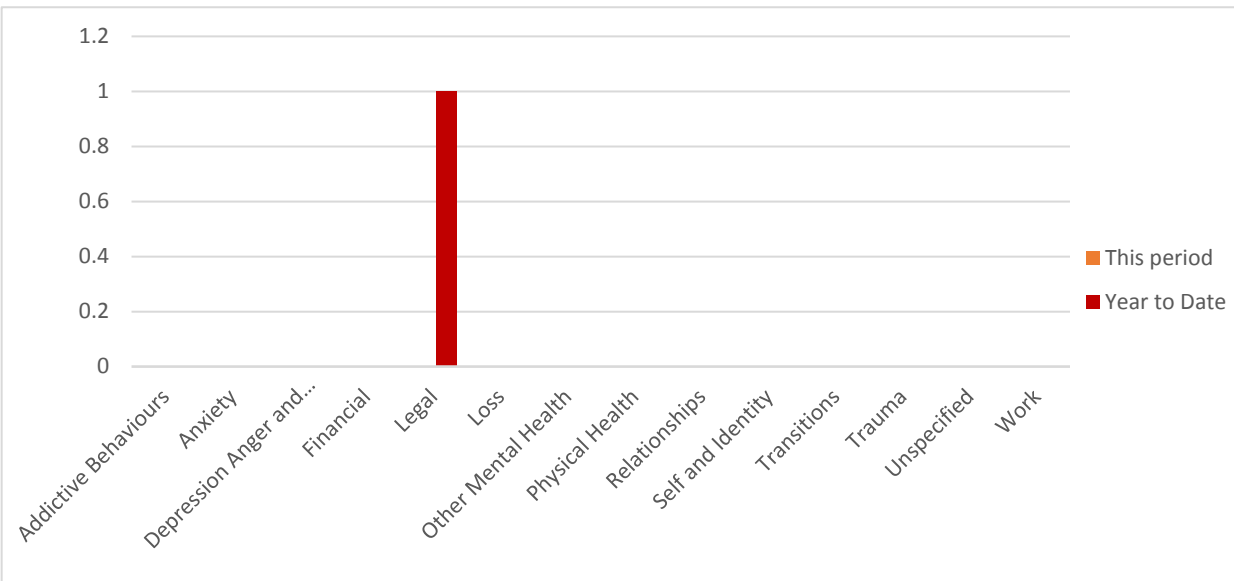
Education

- We can provide you and your HR team with a refresher of the services your EAP provides
- We can provide video links of a launch presentation which you can forward to managers and employees to promote the service provided and to give further information

In addition, every month we issue an electronic newsletter highlighting seasonal wellbeing topics that can easily be forwarded to staff as you find appropriate. The newsletter comes with an option for conversion to PDF format and can therefore be placed on your company intranet site or printed locally to be displayed around your offices.

If you would like to discuss further promotional ideas please contact your account manager or the Health Assured office on 0844 892 2493.

Call Breakdown



Categories	This Period	Year to Date	Split by %
Addictive Behaviours	0	0	0%
Anxiety	0	0	0%
Depression Anger and mood change	0	0	0%
Financial	0	0	0%
Legal	0	1	100%
Loss	0	0	0%
Other Mental Health	0	0	0%
Physical Health	0	0	0%
Relationships	0	0	0%
Self and Identity	0	0	0%
Transitions	0	0	0%
Trauma	0	0	0%
Unspecified	0	0	0%
Work	0	0	0%

Services Accessed	This Period	Year to Date
Number of employees referred to face to face counselling	0	0
Number of face to face counselling sessions	0	0
Number of employees referred to telephone counselling	0	0
Number of telephone counselling sessions	0	0
Number of employees accessing the online health portal	0	0
Number of management EAP helpline referrals	0	0
Number of monitored cases	0	0

Active Care	This Period	Year to Date
Active care cases	0	0
Open market equivalent value - Cost per call: £107.50	£0.00	£0.00

Work Health Assessments	This Period	Year to Date
Work Health Assessments completed	0	0
Open market equivalent value - Cost per assessment: £19.50	£0.00	£0.00



Nature of call	This Period	Year to Date
Legal / Employment	0	1
Total:	0	1